

Behaviour Management Policy

Sam Dexter is responsible for Behaviour Management issues.

We believe that children and adults flourish best in an ordered environment in which everyone knows what is expected of them and where children are free to develop their play, learning and development without fear of being hindered by anyone else. We aim to work towards a situation in which children can develop self-discipline in an atmosphere of mutual respect and encouragement. The principles guiding management of behaviour exist within the programme for supporting personal, social, and emotional development.

To achieve this, we will:

- Talk about our Playgroup 'Rules' with the children at their level. Giving an explanation to all newcomers, both adults and children.
- Require the SENCO (see Special Needs Policy) to:
 - keep her/himself up to date with legislation, research and thinking on promoting positive behaviour and on handling children's behaviour where it may require additional support.
 - access relevant sources of expertise on promoting positive behaviour within the programme for supporting personal, social, and emotional development; and to
 - check that all staff have relevant in-service training on promoting positive behaviour.We keep a record of staff attendance at this training.
- Recognise that codes for interacting with other people vary between cultures and require staff to be aware of - and respect - those used by members of the setting.
- Provide positive role models by treating children, parents and one another with friendliness, care, and courtesy.
- Familiarise new staff and volunteers with the setting's behaviour policy and its guidelines for behaviour.
- Ensure adults within the group apply the rules consistently, so that children have the security of knowing what to expect and can build up useful habits of behaviour.

- We work in partnership with children's parents. Wherever possible we try to meet parents' requests for the care of their child according to their values and practices. Records of these requirements are agreed and kept attached to the child record forms. These records are revisited and updated regularly during reviews with parents. Parents are regularly informed about their children's behaviour by their key person. We work with parents to address recurring inconsiderate behaviour, using our observation records to help us to understand the cause and to decide jointly how to respond appropriately.
- We expect parents to inform us of any changes in the child's home circumstances, care arrangements or any other change which may affect the child's behaviour such as a new baby, parent's separation, divorce, or bereavement. We have regular opportunities for the Parent's to review with us. All information shared will be kept confidential unless there appears to be a child protection issue.

Strategies with children who engage in inconsiderate behaviour

- We require all staff, volunteers, and students to use positive strategies for handling any inconsiderate behaviour, by helping children find solutions in ways which are appropriate for the children's ages and stages of development. Such solutions might include, for example, acknowledgement of feelings, explanation as to what was not acceptable and supporting children to gain control of their feelings so that they can learn a more appropriate response.
- We ensure that there are enough popular toys and resources and sufficient activities available so that children are meaningfully occupied without the need for unnecessary conflict over sharing and waiting for turns.
- We praise and endorse desirable behaviour such as kindness and willingness to share.
- We support each child in developing self-esteem, confidence, and feelings of competence.
- We support each child in developing a sense of belonging in our group, so that they feel valued and welcome.
- We take positive steps to avoid a situation in which children receive adult attention only in return for undesirable behaviour.

- When children behave in inconsiderate ways, we help them to understand the outcomes of their action and support them in learning how to cope more appropriately.
- We never send children out of the room by themselves.
- Physical punishment, such as smacking or shaking, will neither be threatened nor used as per Children's Act 1989.
- Children will not be singled out or humiliated.
- We use physical restraint, such as holding, only to prevent physical injury to children or adults and/or serious damage to property.
- Details of such an event (what happened, what action was taken and by whom, and the names of witnesses) are brought to the attention of the Playgroup Manager and are recorded on the incident sheet, this must be shown to and signed by the parent on the same day or as soon as reasonably practicable.
- In cases of serious misbehaviour, such as racial or other abuse be it verbal or physical, we make clear immediately the unacceptability of the behaviour and attitudes, by means of explanations rather than personal blame. (It being the behaviour and not the person that is unwelcome)
- We do not shout or raise our voices in a threatening way to respond to children's inconsiderate behaviour. Adult support in identifying the problem will be sought and corrective measures taken towards promoting a more positive solution.
- Any behaviour problems will be handled in a developmentally appropriate fashion, respecting the individual child's level of understanding and maturity.
- We recognise that very young children are unable to regulate their own emotions, such as fear, anger, or distress, and require sensitive adults to help them do this.
- Common inconsiderate or hurtful behaviours of young children include tantrums, biting or fighting. Staff are calm and patient, offering comfort to intense emotions, helping children to manage their feelings and talk about them to help resolve issues and promote understanding.
- Adults will be aware that some kinds of behaviour may arise from a child's individual or additional needs.

- We recognise that children with Communication and Language difficulties may display unwanted behaviours due to frustration or lack of understanding. We will support the children and if necessary, refer to Speech and Language for strategies.

Rough and tumble play and fantasy aggression

Young children often engage in play that has aggressive themes - such as superhero and weapon play; some children appear pre-occupied with these themes, but their behaviour is not necessarily a precursor to hurtful behaviour or bullying, although it may be inconsiderate at times and may need addressing using strategies as below.

- We recognise that teasing and rough and tumble play are normal for young children and acceptable within limits. We regard these kinds of play as pro-social and not as problematic or 'aggressive'.
- We will develop strategies to contain play that are agreed with the children, and understood by them, with acceptable behavioural boundaries to ensure children are not hurt.
- We recognise that fantasy play also contains many violently dramatic strategies - blowing up, shooting etc., and that themes often refer to 'goodies and baddies' and as such offer opportunities for us to explore concepts of right and wrong.
- We are able to tune in to the content of the play, perhaps to suggest alternative strategies for heroes and heroines, making the most of 'teachable moments' to encourage empathy and lateral thinking to explore alternative scenarios and strategies for conflict resolution.
- We do not allow play weapons such as swords, guns, or knives into Playgroup.

Hurtful behaviour

We take hurtful behaviour very seriously. Most children under the age of five will at some stage hurt or say something hurtful to another child, especially if their emotions are high at the time, but it is not helpful to label this behaviour as 'bullying'. For children under five,

most hurtful behaviour is momentary, spontaneous, and often without cognisance of the feelings of the person whom they have hurt.

- We recognise that young children behave in hurtful ways towards others because they have not yet developed the means to manage intense feelings that sometimes overwhelm them.
- We will help them manage these feelings as they have neither the biological means nor the cognitive means to do this for themselves.
- We understand that self-management of intense emotions, especially of anger, happens when the brain has developed neurological systems to manage the physiological processes that take place when triggers activate responses of anger or fear.
- Therefore, we help this process by offering support, calming the child who is angry as well as the one who has been hurt by the behaviour. By helping the child to return to a normal state, we are helping the brain to develop the physiological response system that will help the child be able to manage his or her own feelings.
- We do not engage in punitive responses to a young child's rage as that will have the opposite effect.
- Our way of responding to pre-verbal children is to calm them through co-regulation - holding and cuddling. Verbal children will also respond to cuddling to calm them down, but we offer them explanation and discuss the incident with them to their level of understanding.
- We recognise that young children require help in understanding the range of feelings experienced. We help children recognise their feelings by naming them and helping children to express them, making a connection verbally between the event and the feeling.
- We help young children learn to empathise with others, understanding that they have feelings too and that their actions impact on others' feelings.
- We help young children develop pro-social behaviour, such as resolving conflict over who has a toy.
- We are aware that the same problem may happen over and over before skills such as sharing and turn-taking develop. In order for both the biological maturation and cognitive

development to take place, children will need repeated experiences with problem solving, supported by patient adults and clear boundaries.

- We support social skills through modelling behaviour, through activities, drama, and stories. We build self-esteem and confidence in children, recognising their emotional needs through close and committed relationships with them.
- We help a child to understand the effect that their hurtful behaviour has had on another child; we do not force children to say sorry but encourage this where it is clear that they are genuinely sorry and wish to show this to the person they have hurt.
- When hurtful behaviour becomes problematic, we work with parents to identify the cause and find a solution together.
- The main reasons for very young children to engage in excessive hurtful behaviour are that:
 - they do not feel securely attached to someone who can interpret and meet their needs - this may be in the home, and it may also be in the setting.
 - their parent, or carer in the setting, does not have skills in responding appropriately, and consequently negative patterns are developing where hurtful behaviour is the only response the child must express feelings of anger.
 - the child is exposed to levels of aggressive behaviour at home and may be at risk emotionally, or may be experiencing child abuse; and
 - the child has a developmental condition that affects how they behave.

Where this does not work, we use the Code of Practice to support the child and family, making the appropriate referrals to a Behaviour Support Team where necessary.

Bullying

We take bullying very seriously. Bullying involves the persistent physical or verbal abuse of another child or children. It is characterised by intent to hurt, often planned, and accompanied by an awareness of the impact of the bullying behaviour.

If a child bullies another child or children:

- We show the children who have been bullied that we are able to listen to their concerns and act upon them:
- We intervene to stop the child who is bullying from harming the other child or children.
- We explain to the child doing the bullying why the behaviour is not acceptable.
- We give reassurance to the child or children who have been bullied.
- We help the child who has done the bullying to recognise the impact of their action.
- We make sure that children who bully receive positive feedback for considerate behaviour and are given opportunities to practise and reflect on considerate behaviour.
- We do not label children who bully as "bullies".
- We recognise that children who bully may be experiencing bullying themselves, or be subject to abuse, thus causing them to express their anger in negative ways towards others.
- We recognise that children who bully are often unable to empathise with others and for this reason we do not insist that they say sorry unless it is clear that they feel genuine remorse for what they have done. Empty apologies are just as hurtful to the bullied child as the original behaviour.
- We discuss what has happened with the parents of the child who did the bullying and work out with them a plan for handling the child's behaviour.
- We share what has happened with the parents of the child who has been bullied, explaining that the child who did the bullying is being helped to adopt more acceptable ways of behaving.

Targeted Plans:

- Where behaviour becomes a concern to practitioners and/or parents the Playgroup Manager/SENCo will work closely with the parents and key person to create specific targets with strategies that everyone can work towards to help the child manage their behaviour. This targeted plan will be reviewed every 6 weeks.

Belton Playgroup

This policy was adopted at a meeting of Belton Playgroup Association:
Held on: 2nd June 2026

Signed on behalf of committee:

A handwritten signature in black ink, appearing to read 'A. Spencer', is written on a light grey rectangular background.

Name and role of signatory: Anna Spencer, Chair of committee

Review date: April 2027